



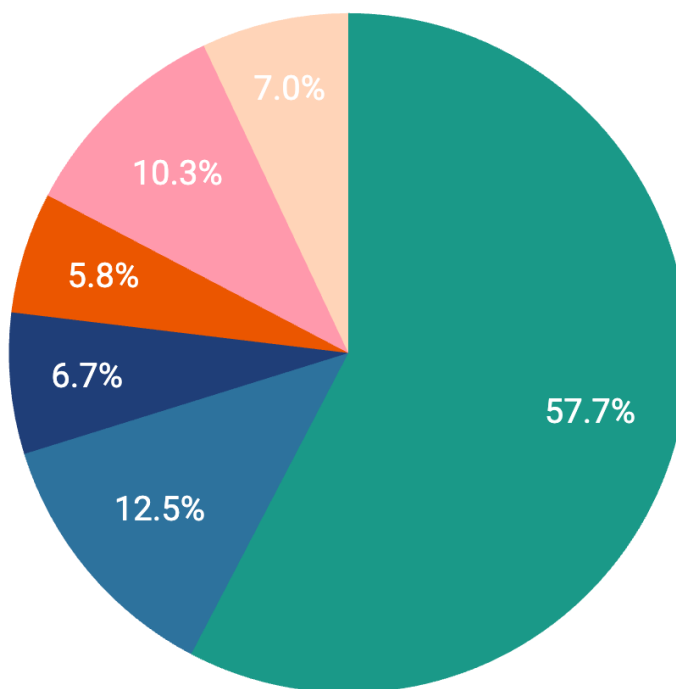
The CFPB Protects Consumers in Nebraska

The CFPB protects consumers by regulating the financial marketplace and holding financial institutions accountable for unfair, abusive, and deceptive practices. In the last 14 years, **the CFPB has secured over \$21 billion in relief for over 200 million people.** These efforts are informed largely by consumer input and complaints submitted to the [CFPB Complaints Database](#). It's one of the many ways the CFPB collects public input in pursuit of justice for consumers wronged by financial actors – with ordinary Nebraskans guiding its [enforcement actions](#) and rulemaking proposals.

Since 2011, consumers in Nebraska have submitted **more than 16,000 complaints** to the CFPB. Below are the top financial issues reported by consumers in Nebraska.

CFPB Complaints in Nebraska

- Credit Reporting
- Debt Collection
- Mortgage
- Bank Account
- Credit Card
- Other



Data Source: *Consumer Complaint Database*. Consumer Financial Protection Bureau. Retrieved January 2025.
https://www.consumerfinance.gov/data-research/consumer-complaints/search/?chartType=line&dateInterval=Month&dateRange=All&date_received_max=2025-01-21&date_received_min=2011-12-01&lens=Product&searchField=all&subLens=sub_product&tab=Trends.

#ProtectConsumers #DefendCFPB #CAW2025

Nebraskans share why we need the CFPB

OVERDRAFT

"I had a Wells Fargo account teller force me into opening a savings account, saying it would close after 30 days if I didn't sign the papers. Several months later, I had overdraft fees since my check was deposited into my savings account - the account that should have been CLOSED! I bought in the papers that I never signed telling them how much money this cost me and how I was lied to. They did NOTHING and made me pay the overdraft fees since they weren't budging even though they knew they had taken money from me in those overdraft charges. I want the money that they owe me and deceived me into opening an account without my consent."

– Anonymous
[Reported to the CFPB](#)

MEDICAL DEBT & STUDENT LOANS

This couple refinanced their student loans to simplify their repayment plans but, despite making regular payments, have barely made a dent in their debt due to increasing interest and a shifting repayment term.

"What I have noticed is that every time the rate changes, the loan starts over. This is fraudulent in my eyes. I have made XXXX payments out of a total of XXXX payments."

This issue was compounded by existing financial struggles and medical debt.

"The bankruptcy was a result in part to past medical debt and my wife losing her business due to unforeseen circumstances. Due to the bankruptcy pending on our credit report, we are not able to refinance the student loan. However - with making XXXX payments out of XXXX payments - I don't believe I need to be trying to get a student loan to pay off the balance - as we have paid more than what was originally owed to AES. As shown above, in the past XXXX XXXX we have been late paying this student loan ONCE.

...

This loan is set up for the bank to win and for us to fail - never in the life time of my life will I have this loan paid off by the likes of the suspicious and fraudulent like

activity of the loan - in all retrospect - AES/XXXX XXXX have set us up for a lifetime of debt - a debt that will pass on to our children- as we can not get ahead of it due to the raising of the interest and the renewing of our loan every month. One more fact - This student loan is more than I make in salary on a yearly basis - I have been paying on this loan for XXXX XXXX - And still owe more than I make a year.”

– Anonymous

[Reported to the CFPB](#)