# CFPB's Very Large Institutions Overdraft Fee Rule

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## Your Job:

Explain the problem with bank overdraft fees

Briefly summarize the overdraft fee rule

Ask for support for the rule

#### Bank Overdraft Practices Harm Consumers

- An abusive, high-cost form of credit, back-end junk fee
- Banks collect billions a year from people struggling to get by
  - 23 million people, almost 1 in 5 consumers, incur overdraft fees
- Banks manipulate people into incurring fees
- Median debit card overdraft is \$23, repaid in 3 days
- 7 in 10 think a \$35 fee is unfair
- 68% would rather have a debit card transaction **declined** than pay a high fee

## Overdraft Fees Harm the Most Vulnerable

- People who incur >10 fees year have average end-of-day balances of \$350
- Exacerbate wealth disparities and racial injustice
- Overdraft fees cause people to lose their bank accounts or avoid banks.
- Unbanked rates: Native American 12%, disability 11%, Black 11%, Latino 9% vs. 2% of white households

# CFPB Overdraft Rule Promotes Safer, More Transparent Overdraft Credit

- Caps back-end overdraft fees at \$5 or the bank's cost
- No price cap if overdraft credit is offered transparently as a line of credit and complies with credit card laws:
  - APR disclosure
  - Time to pay
  - Consideration of ability to repay
- The rule returns \$9 billion to families faced with high prices, on average \$225 per household

## Only Applies to Very Large Institutions

Banks and credit unions with > \$10 billion in assets

- Wells Fargo and Chase will face the largest impacts
  - Each collects c. \$1 billion/year far more than all the others
- Banks, credit unions with < \$10 billion in assets are completely exempt.</li>

## Rebutting Bank Arguments

- Banks will not eliminate overdraft protection
  - Have options, can make a profit
  - Capital One, Citibank, Ally, others have no overdraft fees, still offer overdraft protection
  - People will be angry, change banks, if they bounce all overdrafts
- Competition will prevent large monthly fees
  - Free checking is a popular marketing tool
- Small banks complain about "market pressure" but:
  - Already face market pressure from fintechs & banks lowering or eliminating fees. Market pressure is how competition works.
  - People don't shop on overdraft fees; choose small banks for personal service

## Urge Support for the CFPB Overdraft Fee Rule

Pledge to vote against a CRA resolution to overturn the rule

 Please <u>speak out publicly</u> about how the rule helps voters facing high prices