



Virtual Consumer Advocacy Week Kick Off Agenda

2:00 pm	Welcome & Introduction	3:00 pm	Training: Scripting Your Meeting
Speaker	Susan Weinstock Consumer Federation of America	Introduction	Mike Litt U.S. PIRG
2:05 pm	Defend the CFPB's Proposed Overdraft Rule	3:15 pm	The Power of Telling Your Story
Speaker	Lauren Saunders National Consumer Law Center	Speaker	Kiyadh Burt Hope Policy Institute
2:15 pm	Defend the CFPB's Credit Card Late Fees Rule	3:25 pm	Meeting Skit: How Not to Run Your Meeting
Speaker	Chuck Bell Consumer Reports		Nora Flaherty-Stanford Maine People's Alliance
2:25 pm	Keynote Introduction		Beverly Brown-Ruggia New Jersey Citizen Action
	Susan Weinstock Consumer Federation of America		Kimberly Fountain Americans for Financial Reform
2:30 pm	Keynote Address		Meeting Skit: How to Run a Model Meeting
Speaker	Senator Chris Van Hollen U.S. Senate		Raquel Villagra New Economy Project
2:35 pm	Defend the FTC's Combating Auto Retail Scams Rule		Briana Gordley Texas Appleseed
Speaker	Erin Witte Consumer Federation of America		David Ferreira Center for Responsible Lending
2:45 pm	Q & A on Subject Matter Topics	3:40 pm	Q&A for Meetings and Technical Information
Moderator	Adam Rust Consumer Federation of America	4:00 pm	Program Concludes