Consumer Federation of America
Consumer Assembly

A Digital Electric Grid: Consumer Concerns and Opportunities
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Office of the People’s Counsel
CONSUMER ADVOCACY PRINCIPLES FOR GRID MODERNIZATION

- Longstanding consumer protection imperatives must evolve along with modernization.

- Control of the modernized distribution system must be made clear.

- A clear set of rules to govern access to system information must be established early.

- Mechanisms to measure the effectiveness of modernization must be in place and guide future policy decisions.
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