

2018 CONSUMER ASSEMBLY

Conference Program

Thursday May 10

7:30am

Registration and Coffee (*Capital C/D Foyer*)

GENERAL SESSIONS (*Capital C/D*)

8:15am

Welcome

Stephen Brobeck, Executive Director
Consumer Federation of America
@ConsumerFed

8:30am-9:00am

Keynote: Consumers United: Opposing the Corporate Takeover of Congress and the Courts

Introduction

Rachel Weintraub, Legislative Director and General Counsel
Consumer Federation of America
@ConsumerFed

Speaker

Congressman Jamie Raskin
U.S. House of Representatives
@RepRaskin

9:00am-9:30am

America's Current Politics: The Consumer's Perspective

Introduction

Jim Blau, Director of Negotiated Benefits
UFCW International Union
@UFCW

Speaker

Scott Keeter, Senior Survey Advisor
Pew Research Center
@pollcat

9:30am-10:30am

Consumer Protections for Servicemembers & Military Families

Moderator

Carrie Wofford, President
Veterans Education Success
@GiBillRights

Panelists

James Ahn, Financial Services Counsel
Office of Senator Jack Reed
@SenJackReed

Jenna Lang, Legislative Coordinator
National Military Family Association
@military_family

John McElligott, Deputy Executive Director
Commissioned Officers Association of the U.S. Public Health Service
@COAUSPHS

Christopher Peterson, Senior Fellow & Professor of Law
Consumer Federation of America/University of Utah
@PetersonLawProf

10:30am-11:00am

How Illinois Works to Protect Its Consumers

Introduction

Nancy Cowles, Executive Director
Kids In Danger
@kidsindanger, @nacowles

Speaker

The Honorable Lisa Madigan, Attorney General
State of Illinois
@ILAttyGeneral

11:00am – 11:15am

Break

CONCURRENT SESSIONS

11:15am – 12:30pm

Combating Auto Sales Abuses (*Capital B*)

Moderator

Sheryl Harris, Director
Cuyahoga County Department of Consumer Affairs
@CuyCoConsumers

Panelists

Lisa Dyen, Assistant Attorney General
Massachusetts Office of the Attorney General, Consumer Protection Division

Lorelei Salas, Commissioner
New York City Department of Consumer Affairs

Christopher Peterson, Senior Fellow & Professor of Law
Consumer Federation of America/University of Utah
@PetersonLawProf

11:15am – 12:30pm

The Future of Net Neutrality and Universal Service (*Capital A*)

Moderator

Sandra Fulton, Government Relations Director
Free Press
@radsandy

Panelists

Olivia Wein, Staff Attorney
National Consumer Law Center
@NCLC4Consumers

Chris Lewis, Vice President
Public Knowledge
@ChrisJ_Lewis

Nicol Turner-Lee, Fellow - Governance Studies, Center for Technology Innovation
The Brookings Institution

Brent Olson, Vice President, Global Public Policy
AT&T

11:15am – 12:30pm

The Promise and Perils of New Technology on Product Safety (*Washingtonian Room*)

Moderator

Ami V. Gadhia, Director, Federal Advocacy and Regulatory Affairs
American Academy of Pediatrics
@AmerAcadPeds

Panelists

Nancy Cowles, Executive Director
Kids In Danger
@kidsindanger, @nacowles

Heather Capell Bramble, Partner
Venable

Brian Grochal, Digital Innovations Manager, Consumer and Retail Services
UL Verification Services, Inc.
@UL_CRS

12:30pm – 1:15pm

Luncheon (*Capital C/D*)

1:15pm – 2:00pm

Luncheon Keynote

Introduction

Stephen Brobeck, Executive Director
Consumer Federation of America
@ConsumerFed

Speaker

Norm Ornstein, Resident Scholar
American Enterprise Institute. Co-Author, *One Nation After Trump: A Guide for the Perplexed, the Disillusioned, the Desperate, and the Not-Yet Departed*
@NormOrnstein

CONCURRENT SESSIONS

2:00pm – 3:15pm

Preventing Robocalls and Other Unwanted Calls (*Capital B*)

Moderator

Maureen Mahoney, Policy Analyst
Consumers Union
@ConsumersUnion

Panelists

Mark Stone, Deputy Chief, Consumer and Government Affairs Bureau
Federal Communications Commission
@FCC

Margot Saunders, Senior Counsel
National Consumer Law Center
@NCLC4consumers

Michele Shuster, Founding Partner
Mac Murray & Shuster LLP

Kevin Rupy, Vice President, Law and Policy
US Telecom
@USTelecom

2:00pm – 3:15pm

Fintech: Implications for Consumers and Advocates (*Capital A*)

Moderator

Ed Mierzwinski, Senior Director, Federal Consumer Program
U.S. PIRG
@uspirg

Panelists

Anna Laitin, Director, Financial Policy
Consumers Union
@ConsumersUnion

Heidi Mandanis Schooner, Professor of Law
The Catholic University of America, Columbus School of Law
@HeidiSchooner

Brian Peters, Executive Director
Financial Innovation Now
@FIN_NOW, @Peters_DC

2:00pm – 3:15pm

The Role of Civil Penalties in Consumer Protection (*Washingtonian Room*)

Moderator

Rachel Weintraub, Legislative Director and General Counsel
Consumer Federation of America
@ConsumerFed

Panelists

Jill Furman, Deputy Director, Consumer Protection Branch
U.S. Department of Justice
@TheJusticeDept

Jason Levine, Executive Director
Center for Auto Safety
@Ctr4AutoSafety

Remington A. Gregg, Counsel for Civil Justice and Consumer Rights
Public Citizen
@ragregg

3:15pm – 3:30pm

Break

GENERAL SESSIONS (*Capital C/D*)

3:30pm – 4:15pm

Autonomous Vehicles: Bane or Boon to Consumers?

Moderator

Jack Gillis, Public Affairs Director
Consumer Federation of America
@ConsumerFed

Panelists

Mary “Missy” Cummings, Associate Professor, Duke University
Director, Duke University Humans and Autonomy Laboratory
@DukeEngineering

David Strickland, Counsel and Spokesperson, Self-Driving Coalition for Safer Streets
Former Administrator, NHTSA
@selfdrivingsafe

4:15pm-5:15pm

Effective Strategies for Convincing Agencies to Put Consumers First

Moderator

Rachel Weintraub, Legislative Director and General Counsel
Consumer Federation of Americas
@ConsumerFed

Panelists

Jessica Rich, Vice President, Advocacy
Consumers Union
@ConsumersUnion

David Vladeck, A.B. Chettle Chair in Civil Procedure
Georgetown University Law
@GeorgetownUniversity

Robert Weissman, President
Public Citizen
@Public_Citizen

Rob Randhava, Senior Counsel
The Leadership Conference on Civil and Human Rights
@civilrightsorg

5:15pm – 6:30pm

Reception (*Capital A*)

Friday May 11

7:00am **Registration (*Capital C/D Foyer*)**

8:00am-9:00am **Breakfast Dialogue: Grassroots, Grasstops, and Federal Advocacy (*Capital A*)**

Moderator Ann Baddour, Director, Fair Financial Services Project
Texas Appleseed
@TexasAppleseed

Panelists Omar Hakim, Grassroots Organizer
Consumers Union
@ConsumersUnion

Kalitha Williams, Policy Liaison
Policy Matters Ohio
@KalithaWrites

Sarah Ludwig, Founder & Co-Director
New Economy Project
@NewEconomyNYC

GENERAL SESSIONS (*Capital C/D*)

9:00am – 9:30am **Keynote: A U.S. Consumer Product Safety Commission Update**

Introduction Robert Adler, Commissioner
U.S. Consumer Product Safety Commission
@USCPSC

Speaker Ann Marie Buerkle, Acting Chairman
U.S. Consumer Product Safety Commission
@AMBCPSC

9:30am – 10:30am **A Digital Electric Grid: Consumer Concerns and Opportunities**

Moderator Delia Patterson, Senior Vice President of Advocacy & Communications and General Counsel
American Public Power Association
@publicpowerorg

Panelists Laurence Daniels, Director of Litigation
Office of the People's Counsel of DC
@DCOPC

Jim Spiers, Senior VP, Business and Technology Strategies
National Rural Electric Cooperative Association
@NRECAnews

John Howat, Senior Energy Analyst
National Consumer Law Center
@NCLC4Consumers

Mark Cooper, Senior Fellow
Consumer Federation of America
@ConsumerFed

10:30am – 11:45am **The Insecure Digital World: Data Breaches and Other Threats to Consumers**

Moderator Susan Grant, Director of Consumer Protection and Privacy
Consumer Federation of America
@ConsumerFed

Panelists

Justin Brookman, Director, Consumer Privacy and Technology Policy
Consumers Union
@ConsumersUnion

Michelle Richardson, Deputy Director of Security & Surveillance
Center for Democracy & Technology
@CenDemTech

Steven Roosa, Partner
Holland & Knight
@Holland_Knight

11:45am

Adjournment