



Consumer Federation of America



Tom Feltner
Director of Financial Services

Tom Feltner is the director of financial services at the Consumer Federation of America, an association of non-profit consumer organizations that was established in 1968 to advance the consumer interest through research, advocacy, and education.

At CFA, Feltner heads coalition building, policy development and advocacy in the areas of automobile insurance reform, high-cost lending and financial services regulation. In this position, he is regularly engaged in state and national efforts to further the consumer interest in the financial services marketplace and protect consumers, particularly lower-income consumers, from abusive practices.

From 2003 to 2012, Feltner directed policy and communications at the Chicago-based Woodstock Institute, most recently as the organization's vice president. At Woodstock, Feltner oversaw the Institute's consumer lending, foreclosure, vacant property and wealth creation agenda, and worked to connect Chicago economic development stakeholders with key, practical information on the impact of financial services policy on lower-income communities and communities of color. His work on the Illinois consumer lending industry informed strong payday lending reforms passed by the General Assembly in 2005 and 2010 and he frequently testified before state and municipal legislatures on the impact of foreclosures, the need for increased oversight of vacant properties and other consumer financial protection issues.

Feltner received a B.A. in Philosophy and Sociology from DePaul University and a Master of Urban Planning and Policy from the University of Illinois at Chicago.