

State: Michigan

<http://www.michigan.gov/dleg/0,1607,7-154-10555---,00.html>

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| BUYING ASSISTANCE | Online source of indicated information: |
| Automobile | |
| a. Types and features | http://www.michigan.gov/documents/cis_ofis_autogd_24037_7.pdf |
| b. How to compare or lower costs | http://www.michigan.gov/documents/cis_ofis_autogd_24037_7.pdf |
| c. Price information | http://www.michigan.gov/documents/cis_ofis_autogd_24037_7.pdf |
| d. Date of price information | 2007 |
| e. Solvency ratings | |
| f. Solvency links | |
| Homeowners | |
| a. Types and features | http://www.michigan.gov/documents/cis_ofis_03homegd_74854_7.pdf |
| b. How to compare or lower costs | http://www.michigan.gov/documents/cis_ofis_03homegd_74854_7.pdf |
| c. Price information | http://www.michigan.gov/documents/cis_ofis_03homegd_74854_7.pdf |
| d. Date of price information | 2007 |
| e. Solvency ratings | |
| f. Solvency links | |
| PUBLIC ENFORCEMENT | |
| Market conduct exams | |
| Consumer alerts | |
| Company search function | |
| a. Licensing information | http://www.cis.state.mi.us/fis/ind_srch/ins_comp/insurance_company_criteria.asp via http://www.michigan.gov/dleg/0,1607,7-154-10555_13251_13262---,00.html |
| b. Disciplinary actions | http://www.michigan.gov/dleg/0,1607,7-154-10555_12902_12920---,00.html |
| Agent search function | |
| a. Licensing information | http://www.cis.state.mi.us/fis/ind_srch/ins_agnt/insurance_agent_criteria.asp via http://www.michigan.gov/dleg/0,1607,7-154-10555_13251_13262---,00.html |
| b. Disciplinary actions | http://www.michigan.gov/dleg/0,1607,7-154-10555_12902_12920---,00.html |
| COMPLAINTS | |

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| AND CLAIMS ASSISTANCE | |
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| Online complaint submission | |
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| Complaint data/index | |
| a. Automobile | http://www.michigan.gov/dleg/0,1607,7-154-10555_12902_12916-193268--,00.html |
| b. Homeowners | http://www.michigan.gov/dleg/0,1607,7-154-10555_12902_12916-172330--,00.html |
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| Claim settlement tips | |
| a. Good faith explanation | |
| b. Record keeping tips | |
| c. Timing of claims | http://www.michigan.gov/documents/cis_ofis_ip216_24973_7.pdf |
| d. First and third party claims | |
| e. Settlement timing | http://www.michigan.gov/documents/cis_ofis_ip216_24973_7.pdf |
| f. Complaint filing | http://www.michigan.gov/documents/cis_ofis_comp_all_25074_7.pdf |
| g. Attorney help | |