

How to Contact State Insurance Regulators about Financial Privacy and Security

Alabama

Mailing Address: Department of Insurance, P O Box 303351, Montgomery, AL 36130-3351. Overnight Address: 201 Monroe Street, Suite 1700, Montgomery, AL 36104
Phone: 334-269-3550; Fax: 334-241-4192. E-mail: Insdept@insurance.alabama.gov.
Website: <http://www.aldoi.gov>.

Regulation 482-1-126 (popular name: Regulation 126), Standards for Safeguarding Customer Information. Link at: <http://www.aldoi.gov/Legal/Regulations.aspx>, viewed October 1, 2008. Regulation 482-1-126, Standards for Safeguarding Customer Information, <http://www.alabamaadministrativecode.state.al.us/docs/ins/index.html>, viewed October 1, 2008.

Alaska

Mailing Address: Division of Insurance, 9th Floor State Office Bldg., 333 Willoughby Avenue 99801, PO Box 110805 Juneau, Alaska 99811-0805. Phone: (907) 465-2515 Fax (907) 465-3422 TDD (907) 465-5437. Anchorage Office: Robert B. Atwood Building, 550 W. 7th Avenue, Suite 1560, Anchorage, Alaska 99501-3567; (907) 269-7900 Fax (907) 269-7910 TDD (907) 465-5437; Email: insurance@alaska.gov. Email: insurance@alaska.gov. Website: <http://www.dced.state.ak.us/insurance/>.

Regulation: Alaska Administrative Code, 3 AAC 26.205 – 3 AAC 26.749, Privacy of Consumer Financial and Health Information, reproduced at <http://www.commerce.state.ak.us/insurance/bulletins/B04-15.pdf>, viewed October 1, 2008. 3 AAC 26.705 *et seq.*, Customer Information Security Program, reproduced at <http://www.legis.state.ak.us/cgi-bin/folioisa.dll/aac/query=%5Bjump!3A!273+aac+26!2E705!27%5D/doc/%7B@7301%7D?>, viewed October 1, 2005.

Arizona

Mailing Address: Arizona Department of Insurance, 2910 N. 44th St. Suite 210, Phoenix, AZ 85018-7269. Phone: Phoenix Area: (602) 364-2499; Tucson Area: (520) 628-6370; Statewide: 1-800-325-2548. Website: <http://www.id.state.az.us/>.

Statute: A.R.S. § 20-2101 *et seq.*, Insurance Information and Privacy Protection, links to individual paragraphs at <http://www.keytlaw.com/az/ars/arstitle20.htm>, viewed October 4, 2008. Article 21, R20-6-2101-R2104, Customer Information Security Program, not viewable online at non-fee resources.

Arkansas

Mailing Address: Arkansas Insurance Department, 1200 West Third Street, Little Rock, AR 72201-1904. Phone: (501)371-2600 or 1-800-282-9134; (501) 371-2618 fax. E-mail: website: Insurance.Consumers@arkansas.gov.

Regulation: Rule and Regulation 74, Insurance Consumer Financial And Health Information Privacy, reproduced at:
<http://www.insurance.arkansas.gov/Legal%20Dataseservices/rulesandregs/rnr74.doc>. Rule and Regulation 77, Standards For Safeguarding Customer Information, reproduced at <http://www.insurance.arkansas.gov/Legal%20Dataseservices/rulesandregs/rnr77.doc>.

California

Address: Department of Insurance, Consumer Services Division, 300 South Spring Street, South Tower, Los Angeles, CA 90013. Phone: 1-800-927-4357 (Calling from within CA); 213-897-8921 (Outside California); TDD 1-800-482-4833. E-mail link at: <http://www.insurance.ca.gov/contact-us/0200-file-complaint/internet-rfa.cfm>. The Department prefers any matter requiring the transmission of documents to be handled by mail or telephone, rather than e-mail. Website: <http://www.insurance.ca.gov/>.

Regulation: California Code Of Regulations, Title 10, Subchapter 5.9, Articles 1-3, Privacy Of Nonpublic Personal Information; Title 10, Subchapter 5.9, Articles 4-5, Standards For Safeguarding Customer Information. reproduced at <http://www.insurance.ca.gov/0250-insurers/0500-legal-info/0500-gen-legal-info/privacy-regulations-text.cfm>, viewed October 3, 2008.

Colorado

Address: Division of Insurance, 1560 Broadway, Suite 850, Denver, CO 80202. Phone: (303) 894-7499; (303) 894-7455 - Fax; (303) 894-7490 - Consumer Information (800) 930-3745 - Toll Free. E-mail link at: <https://web1.zixmail.net/s/login?b=dora>. Website: <http://www.dora.state.co.us/insurance>.

Regulation: Colorado Regulation 6-4-1, Privacy of Consumer Financial and Health Information, reproduced at <http://www.dora.state.co.us/insurance/regs/6-4-1.pdf>, viewed October 3, 2008. Colorado Regulation 6-4-2, Standards for Safeguarding Customer Information, reproduced at <http://www.dora.state.co.us/insurance/regs/6-4-2.pdf>, viewed October 3, 2008.

Connecticut

Mailing Address: State of Connecticut, Insurance Department, Consumer Affairs Division, PO Box 816, Hartford, CT 06142-0816. Telephone: (860) 297-3800, (800) 203-3447, Fax :(860) 566-7410. E-mail: cid.ca@ct.gov. Website: <http://www.ct.gov/cid/site/default.asp>.

Regulation: Regulations of Connecticut State Agencies 38-1-105 to -123, Privacy of Consumer Financial Information, reproduced at <http://www.ct.gov/cid/lib/cid/regulations/38a-8-105-8-123.pdf>. Regulations of Connecticut State Agencies 38a-8-124 to -126, Safeguarding Customer Financial Information, reproduced at <http://www.ct.gov/cid/lib/cid/regulations/38a-8-124-8-126.pdf>. Viewed October 3, 2008.

Delaware

Mailing address: Department of Insurance, 841 Silver Lake Blvd., Dover, DE 19904 or Department of Insurance, Carvel State Office Building, 5th Floor, 820 N. French St. Wilmington, DE 19801. Telephone: (302) 674-7310 or 1-800-282-8611 toll free. E-mail: consumer@state.de.us. Website: <http://www.delawareinsurance.gov/>.

Regulation: Delaware Administrative Code, Title 18 Insurance, Part 904, Privacy of Consumer Financial and Health Information, reproduced at <http://regulations.delaware.gov/AdminCode/title18/900/904.shtml#TopOfPage>, viewed October 3, 2008. Part 905, Standards for Safeguarding Consumer Information, reproduced at <http://regulations.delaware.gov/AdminCode/title18/900/905.shtml#TopOfPage>, viewed October 3, 2005.

District of Columbia

Mailing address: District of Columbia Department of Insurance, Securities and Banking 810 First St., NE, Suite 701, Washington, DC 20002. Tel: (202) 442-7843 Fax: (202) 535-1194. E-mail: jdrys.abdullah@dc.gov. Website: <http://disb.dc.gov/dsr/site/default.asp?dbfiNav=|33622|>.

Regulation: District of Columbia Municipal Regulations (DCMR), Chapter 36. Note: The District of Columbia does not make the Code of Municipal Regulations available online, except through American Legal publishing Corporation, for a fee. See [http://www.amlegal.com/nxt/gateway.dll/?f=templates\\$fn=main-nf.htm\\$3.0](http://www.amlegal.com/nxt/gateway.dll/?f=templates$fn=main-nf.htm$3.0), viewed November 3, 2008.

Florida

Mailing address: Florida Office of Insurance Regulation, 200 East Gaines Street Tallahassee, Florida 32399-0305. Telephone: .850-413-3140. Website: <http://www.florid.com/Search/search.aspx?SearchString=>.

Regulations: Chapter 690-128, index to online version at <https://www.flrules.org/gateway/ChapterHome.asp?Chapter=690-128>, viewed November 25, 2008.

Georgia

Mailing address: Office of Insurance and Safety Fire Commissioner, Two Martin Luther King, Jr. Drive, West Tower, Suite 704, Atlanta, Georgia 30334. Main Telephone: 404-656-2070. Toll Free: 800-656-2298. TTY dial 7-1-1 to reach Georgia Relay and give the Communications Assistant the following number: 404-656-2070, to reach the Consumer Services Division. Fax: 404-657-8542. E-mail address: Consumer@oci.ga.gov. Website: <http://www.inscomm.state.ga.us/> .

Regulation: Rules and Regulations of the Commissioner of Insurance, Chapter 120-2-87, Regulations Governing The Collection, Use, And Disclosure Of Information Gathered In Connection With Insurance Transactions, reproduced at

<http://www.gainsurance.org/Externalresources/Documents/Insurance%20-%20Rules%20and%20Regulations/120-2-87.pdf>, viewed October 3, 2008. This rule requires compliance with Georgia's consumer financial privacy law, Chapter 39, Title 33, O.C.G.A. § 33-2-9, and with GLB to the extent that it has additional or stricter requirements than Georgia law. It does not reference the GLB rules of any federal agency.

Hawaii

Mailing address: Insurance Division, P.O. Box 3614, Honolulu, HI 96811. Telephone numbers: (808) 586-2790; Fax: (808) 586-2806. Residents on the islands neighboring Oahu may call the following numbers, followed by 6-2790# or 6-2799# -- Kauai 274-3141; Maui 984-2400; Hawaii 974-4000; Lanai & Molokai 1-800-468-4644 (toll free). E-mail: insurance@dcca.hawaii.gov. Website: <http://hawaii.gov/dcca/areas/ins/>.

Law: Act 220.

Idaho

Mailing address: Department of Insurance, 700 West State Street, P.O. Box 83720, Boise, ID 83720-0043. Phone: 208-334-4250. Fax: 208-334-4398. E-mail: consumer complaints can be filed online at http://www.doi.idaho.gov/Consumer/comp_form.aspx. Website: <http://www.doi.idaho.gov/default.aspx?Redirected=YES>.

Regulation: Department of Insurance Rule IDAPA 18.01.48, reproduced (as Temporary Rule) at <http://www.doi.idaho.gov/new/18.01.48.pdf>, viewed October 6, 2008. This Rule is now final but not viewable online at non-fee resources.

Illinois

Springfield Office. Mailing address: Division of Insurance, 320 W. Washington Street, Springfield, IL 62767-0001. Telephone: 217-782-4515. Fax: 217-558-2083 (Consumer Complaints). TDD: 217-524-4872. Chicago Office: James R. Thompson Center, 100 W. Randolph St., Suite 9-301, Chicago, IL 60601-3395. Telephone: 312-814-3145. Fax: 312-814-5416. TDD: 312-814-2603. E-mail: director@ins.state.il.us. Website: www.idfpr.com.

Statute: Public Act 92-0556

Regulation: Illinois Administrative Code, Title 50, Chapter I, Subchapter tt, Part 4001, Privacy of Personal Information; Part 4002, Personal Information Privacy Protection; Part 4003, Standards for Safeguarding Customer Information, reproduced version accessible through links at this index:

<http://www.ilga.gov/commission/jcar/admincode/050/050parts.html>, viewed November 5, 2008.

Indiana

Mailing address: Indiana Department of Insurance, 311 West Washington Street, Suite 300, Indianapolis, IN, 46204. Telephone: Toll-free Consumer Helpline: 800-622-4461. Website: <http://www.in.gov/idoi/2416.htm#csd>.

Regulation: Rule 67, Privacy of Consumer Information, link to reproduced text at http://www.in.gov/legislative/iac/iac_title?iact=760&iacv=iac2008 (click on the Article 1 PDF symbol), viewed October 8, 2008.

Iowa

Mailing address: Iowa Insurance Division, 330 Maple Street, Des Moines, IA 50319-0065. Telephone: 515-281-5705 (Des Moines area), Toll Free (within Iowa): 877-955-1212. Fax: 515-281-3059. E-mail complaints can be filed at the following url: http://www.iid.state.ia.us/about_us/consumer/complaints/online.asp?linksback=complaint_filing.

Regulation: Iowa Administrative Code, Chapter 90.5, Information to be Included in Privacy Notices reproduced at http://search.legis.state.ia.us/NXT/gateway.dll/IowaState/iac_1/a191/c90/iac_a191_c90_r5v1.pdf, viewed October 6, 2008.

Kansas

Kansas Insurance Department, 420 SW 9th Street, Topeka, KS 66612-1678. Telephone: 785-296-3071, 1-800-432-2484 (in Kansas only), TTY/TDD 1-877-235-3151. Fax: 785-296-2283. commissioner@ksinsurance.org. Website: <http://www.ksinsurance.org/>.

Regulation: The Kansas regulation, 40-1-46, with minor exceptions adopts by reference the National Association of Insurance Commissioners Model "Privacy Of Consumer Financial And Health Information Regulation," and is reproduced at http://www.ksinsurance.org/legal/regulations/Model_Laws/Ref%2040-1-46%20-%20Privacy%20of%20Consumer%20Fin%20Info.htm, viewed October 6, 2008.

Kentucky

Mailing address: Kentucky Insurance Department, P.O. Box 517, Frankfort, KY 40602. Private carrier delivery to: 215 W. Main St., Frankfort, KY 40601. Telephone: 800-595-6053, TTY: 800-462-2081. Current e-mail address to the Consumer Protection Division can be accessed at <http://doi.ppr.ky.gov/kentucky/divs.asp?DIVID=5>. Website: <http://doi.ppr.ky.gov/kentucky/>.

Regulation: 806 Kentucky Administrative Regulations 3:210, Privacy of Consumer Financial Information, reproduced at <http://www.lrc.ky.gov/kar/806/003/210.htm>, viewed November 10, 2008. 806 Kentucky Administrative Regulations 3:230. Standards for Safeguarding Customer Information, reproduced at <http://www.lrc.ky.gov/kar/806/003/230.htm>, viewed November 10, 2008.

Louisiana

Address: Department of Insurance, 1702 N. 3rd Street, Baton Rouge, LA 70802. Telephone (Consumer Advocacy): (225) 219-0619 or (225) 219-0596. Fax: (225) 219-0615. E-mail: consumeradvocacy@ldi.state.la.us. Website: <http://www.ldi.la.gov/>.

Regulation: Louisiana Administrative Code, Title 37, Part I, Subpart 1, Chapter 99 (Regulation 76), Privacy of Consumer [sic], reproduced at <http://www.lidi.la.gov/Docs/CommissionersOffice/legal/rules/37v01.pdf>, viewed October 6, 2008.

Maine

Mailing address: Department of Professional & Financial Regulation, Bureau of Insurance, #34 State House Station, Augusta, ME 04333-0034. Overnight deliveries: Department of Professional & Financial Regulation, Bureau of Insurance, 124 Northern Avenue, Gardiner, Maine 04345. Telephone: 800-300-5000 (toll free in Maine) or 207-624-8475. Fax: 207-624-8599. TTY: 888-577-6690. E-Mail: Insurance.PFR@maine.gov. Website: <http://www.maine.gov/pfr/insurance/>.

Statute: Maine Privacy Act, Maine Revised Statutes, Title 9-A, Article 3, Part 3, §3-314, reproduced at <http://www.mainelegislature.org/legis/Statutes/9-A/title9-Asec3-314.html>. The Maine statute, which the Bureau of Insurance enforces with respect to insurers, instructs Maine “creditors” to comply with federal requirements. Regulation: Department of Financial and Professional Regulation, Bureau of Insurance, Chapter 980, Standards For Safeguarding Customer Information, reproduced at link at <http://www.maine.gov/sos/cec/rules/02/chaps02.htm>, viewed October 6, 2008.

Maryland

Maryland Insurance Administration, 525 St. Paul Place, Baltimore, MD 21202-2272. Telephone: 410-468-2000, 1-800-492-6116 (toll free), 1-800-735-2258 (TTY). E-mail: to make a complaint or inquiry, use the e-communication form at <http://www.mdinsurance.state.md.us/sa/jsp/Contact.jsp?selectedSubject=Consumer+Education+%26+Advocacy>. Website: <http://www.mdinsurance.state.md.us/sa/jsp/Mia.jsp>.

Regulation: Title 31, Subchapter 16, Chapter 8, Privacy of Consumer Health and Financial Information, index of links to individual paragraphs available online at http://www.dsd.state.md.us/comar/idq_files/search.idq.

Massachusetts

Mailing address: Division of Insurance, One South Station, 5th Floor, Boston, MA 02110-2208. Telephone (Consumer Line): (617) 521-7777; TTD/TDD (617) 521-7490. Website: www.mass.gov/doi. Index of links to e-mail addresses for complaint filing can be found at <http://www.mass.gov/?pageID=ocasubtopic&L=4&L0=Home&L1=Licensee&L2=License+Types%2c+Forms+%26+Requirements&L3=Insurance&sid=Eoca>.

Statute: Massachusetts General laws §§175-176. The Division of Insurance enforces Gramm-Leach-Bliley regulations through its general statutory powers and states that it has no implementing regulations.

Michigan

Mailing address: Office of Financial and Insurance Regulation, P.O. Box 30220, Lansing, MI 48909. Phone: (517) 373-0220. Fax: (517) 335-4978 E-mail: ofis-ins-info@michigan.gov. Website: <http://www.michigan.gov/dleg/0,1607,7-154-10555---.00.html>.

Regulation: Standards for Safeguarding Customer Information, reproduced at http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=50000551&Dpt=LG&RngHigh, viewed October 6 2008.

Minnesota

Mailing address: Commissioner of Commerce, Minnesota Department of Commerce 85 7th Place East, Suite 500, St. Paul, MN 55101. Telephone: 1-800-657-3602 (MN only); 651-296-2488; Fax: 651-296-4328. E-mail: market.assurance@state.mn.us. Website: <http://www.state.mn.us/portal/mn/jsp/home.do?agency=Insurance>.

Statute (privacy of personal information): [Minnesota Statutes section 72A.502](#).
Statute (safeguarding customer information): [Minnesota Statutes section 60A.981](#).

Mississippi

Mailing address: Mississippi Insurance Department, P.O. Box 79 Jackson, MS 39205. Telephone: (Consumer Services Division) Consumer Services Division: 601 359 1077. Fax: (Consumer Services Division): 601 359 1077. E-mail: consumer@mid.state.ms.us. Website: <http://www.mid.state.ms.us/>.

Regulation: Emergency Regulation 2001-2, Privacy of Personal Information (Gramm-Leach-Bliley Act), reproduced at <http://www.mid.state.ms.us/regulations/20012reg.pdf>, viewed October 7, 2008.

Missouri

Mailing address: Department of Insurance, PO Box 690, Jefferson City, MO 65102-0690. Telephone: 573-751-4126; Consumer Hotline 800-726-7390. Website: <http://www.insurance.mo.gov/index.htm>.

Regulation: 20 CSR 100-6, Privacy of Consumer Information and 20 CSR 100-6.110 Standards for Safeguarding Customer Information reproduced online at <http://sos.mo.gov/adrules/csr/current/20csr/20c100-6.pdf> viewed October 7, 2008.

Montana

Mailing address: Insurance Division, 840 Helena Ave, Helena, MT 59601. Telephone: in Helena 444-2040, In Montana (800) 332-6148, TDD (406) 444-3246. Fax:(406) 444-3497. E-mail: bvandermars@mt.gov. Website: <http://sao.mt.gov/insurance/index.asp>.

Statute: 33-19. Section 101-202, The Insurance Information and Privacy Protection Act. Regulation: Rule 6.6.6901 *et seq.*, Insurance Information and Privacy Protection, reproduced at <http://www.mtrules.org/gateway/RuleNo.asp?RN=6.6.6901>,

<http://www.mtrules.org/gateway/RuleNo.asp?RN=6.6.6902>,
<http://www.mtrules.org/gateway/RuleNo.asp?RN=6.6.6903>,
<http://www.mtrules.org/gateway/RuleNo.asp?RN=6.6.6904>,
Rule 6.6.7001-03, Insurance Standards for Safeguarding Personal Information,
reproduced at <http://www.mtrules.org/gateway/RuleNo.asp?RN=6.6.7001>,
<http://www.mtrules.org/gateway/RuleNo.asp?RN=6.6.7002>,
<http://www.mtrules.org/gateway/RuleNo.asp?RN=6.6.7003>, viewed October 12, 2008.

Nebraska

Mailing address. Department of Insurance, Terminal Building, 941 O Street, Suite 400, Lincoln, NE 68508-3639. Consumer Toll Free Hotline: Toll Free Hotline (877) 564-7323; In Lincoln: 471-0888. TDD (800) 833-7352. E:mail: consumer_affairs@doi.state.ne.us. Website: <http://www.doi.ne.gov/index.htm>.

Statute and Regulation: Legislative Bill 52, Privacy of Insurance Consumer Information Act., reproduced at http://www.doi.ne.gov/brochure/b_lb52.pdf. Chapter 77 Standards for Safeguarding Customer Information, draft version reproduced at http://www.doi.ne.gov/legal/rule_reg/n77draft.pdf, viewed October 13, 2008. Final version not available from non-fee online resources; Copies of this Chapter may be obtained by forwarding a check in the amount of \$1.50 for each copy requested made payable to the Nebraska Department of Insurance, 941 "O" Street, Suite 400, Lincoln, Nebraska 68508 (or through the Department's web site at www.nol.org/home/ndoi).

Nevada

Carson City Mailing address: 788 Fairview Drive, Suite 300, Carson City, Nevada 89701. Phone: (775) 687-4270. Fax: (775) 687-3937. Las Vegas: Mailing address: 2501 East Sahara Avenue, Suite 302, Las Vegas, Nevada 89104. Phone: (702) 486-4009. Fax:(702) 486-4007 E-mail: insinfo@doi.state.nv.us. Website: <http://doi.state.nv.us/>.

Regulation: Regulation 679B, Disclosure of Nonpublic Personal Financial Information, Index to reproduced text at <http://www.leg.state.nv.us/Nac/NAC-679B.html>, viewed October 7, 2008.

New Hampshire

Mailing address: New Hampshire Insurance Department, 21 South Fruit Street, Suite 14, Concord NH 03301. Telephone: 603.271.2261; Consumer Hotline: 1.800.852.3416; TTY/TDD Relay Services: 1.800.735.2964. Fax: 603.271.1406. E-mail: consumerservices@ins.nh.gov. Website: <http://www.nh.gov/insurance/contactus/index.htm>.

Regulation: CHAPTER Ins 3000, Privacy of Consumer Financial and Health information, reproduced at <http://www.gencourt.state.nh.us/rules/ins3000.html>, viewed October 8, 2008. CHAPTER Ins 3700, Standards For Safeguarding Customer Information, reproduced at <http://www.gencourt.state.nh.us/rules/ins3700.html>, viewed October 8, 2008.

New Jersey

Mailing address: Trenton New Jersey Department of Insurance, 20 West State Street, PO Box 325, Trenton, NJ 08625. Phone: 609-292-7272. Hotline: 1-800-446-7467. Camden Consumer Center 101 Haddon Avenue, Camden, NJ 08102. Phone: 856-614-2958. Fax: 856-614-3210. Newark Consumer Center 153 Halsey Street, Newark, NJ 07102. Phone: 973-648-4713. Fax: 973-648-4325. E-mail: 4Consumers@dobi.state.nj.us. Website: <http://www.state.nj.us/dobi/aboutdobi.htm>.

Statute: N.J.S.A. 17:23A-1 *et seq.*, Insurance Information Practices Act.
Regulation: N.J.A.C. 11:1-44, Standards for Safeguarding Customer Information, reproduced at http://www.state.nj.us/dobi/proposed/pn03_455.pdf, p. 21, viewed October 8, 2008 (note: this is the proposed rule, which was subsequently adopted with only one highly technical change involving the citation to another provision of law).

New Mexico

Mailing address: New Mexico Public Regulation Commission, Division of Insurance, P.O. Box 1269, Santa Fe, NM 87504-1269. Overnight mail address: New Mexico Public Regulation Commission, Division of Insurance, 1120 Paseo De Peralta, Santa Fe, NM 87501. Telephone: 505-827-6940; 1-888-427-5772; Toll Free Complaint Line: 1-888-427-5772. E-mail: crd.complaints@state.nm.us. Website (Consumer Relations Division): <http://www.nmprc.state.nm.us/consumer.htm>.

Regulation: New Mexico Code of Public Regulations, Title 13, Chapter 1, Part 3, Privacy of Nonpublic Personal Information, reproduced at <http://www.nmcpr.state.nm.us/nmac/cgi-bin/hse/homepagesearchengine.exe?url=http://www.nmcpr.state.nm.us/nmac/parts/title13/13.001.0003.htm;geturl;terms=gramm-leach-bliley>, viewed October 8, 2008.

New York

Mailing address: New York Insurance Department, Albany One Commerce Plaza, Albany NY 12257; Buffalo Walter Mahoney Office Bldg, 65 Court Street, Buffalo, NY 14202; Long Island 163 Mineola Blvd., Mineola, NY 11501; New York City 25 Beaver Street, New York, NY 10004. Telephone (Consumer Services): 518-474-6600. E-mail: consumers@ins.state.ny.us. Website: <http://www.ins.state.ny.us/>.

Regulation: Chapter IX, Part 420, Regulation 169, Privacy of Consumer Financial and Health Information, reproduced at <http://www.ins.state.ny.us/acrobat/r169etxt.pdf>, viewed October 8, 2008. Chapter IX, Part 421, Regulation 173, Standards for Safeguarding Customer Information reproduced at http://www.ins.state.ny.us/r_finala/2002/pdf/r173ftxt.pdf, viewed October 8, 2008.

North Carolina

Mailing address: North Carolina Department of Insurance, 1201 Mail Service Center, Raleigh, NC 27699-1201. Telephone: 1-800-546-5664 (in North Carolina Only); 919-807-6750 (outside North Carolina). Electronic consumer complaint form: <http://www.ncdoi.com/Consumer/Complaint.asp>. Website: <http://www.ncdoi.com/>.

North Dakota

Mailing address: North Dakota Insurance Department, State Capitol, Fifth Floor, 600 East Boulevard Avenue, Bismarck, ND 58505-0320. Phone: 701.328.2440, Toll Free 800.247.0560; TTY: 800.366.6888. E-mail: insurance@nd.gov. Website: www.nd.gov/ndins.

Regulations: Article 45-14-01, Privacy of Consumer Financial and Health Information, reproduced at <http://www.legis.nd.gov/information/acdata/html/..%5Cpdf%5C45-14-01.pdf>, viewed October 8, 2008. Article 45-14-02, Information Security Program, reproduced at <http://www.legis.nd.gov/information/acdata/html/..%5Cpdf%5C45-14-02.pdf>, viewed October 9, 2008.

Ohio

Mailing address: The Ohio Department of Insurance, 50 W. Town Street, Third Floor, Suite 300, Columbus, Ohio 43215. Telephone: (614) 644-2658; Consumer Hotline: 1-900-686-1526. TDD: (614) 644-3745. Fax: (614) 644-3743. Website: <http://www.ohioinsurance.gov/>.

Oklahoma

Mailing address: Oklahoma Insurance Department, P.O. Box 53408. Oklahoma City, OK 73152-340. Telephone: Local: (405) 521-2828; Toll Free: (800) 522-0071. Fax: (405) 521-6635. E-mail: may be sent from the following page: <http://www.ok.gov/oid/contact.html>. AOL users read the instructions carefully. Website: <http://www.ok.gov/oid/>.

Regulation: Title 365, Insurance Department, Chapter 35, Subchapter 1, Privacy Of Consumer Financial And Health Information Regulation, reproduced at http://www.ok.gov/oid/News_and_Events/Notices/Statutes_and_Rules/SUBCHAPTER_1_PRIVACY_OF_CONSUMER_FINANCIAL_AND_HEALTH_INFORMATION_REGULATION.html, viewed October 8, 2008. Title 365, Insurance Department, Chapter 35, Subchapter 3, Standards For Safeguarding Customer Information, reproduced at <http://www.ok.gov/oid/documents/SUBCHAPTER%203.%20STANDARDS%20FOR%20SAFEGUARDING%20CUSTOMER%20INFORMATION%20REGULATION.pdf>, viewed October 9, 2008.

Oregon

Mailing address: Oregon Insurance Division, PO Box 14480, Salem, OR 97309-040. Phone: 503-947-7980; Consumer information: 503-947-7984, Toll-free: 1-888-877-4894. Fax: 503-378-4351. Email: dcbs.insmail@state.or.us. Website: <http://www.cbs.state.or.us/external/ins/index.html>.

Regulations: Rules OAR 836-080-0501 to 836-080-0551 and 836-080-0615 to 836-080-0775, indexed but not reproduced at http://arcweb.sos.state.or.us/rules/OARS_800/OAR_836/836_tofc.html. Rules OAR 836-081-0101, 0106, 0111, 0116, 0121 and 0126, Standards for Safeguarding Customer Information, not reproduced online.

Pennsylvania

Mailing address: PA Insurance Department, 901 North 7th Street, Harrisburg, PA 17102. Phone: (717) 787-2317. Fax: (717) 787-8585. TTY/TDD: (717) 783-3898. Automated Consumer Hotline (Toll Free--accessible statewide) (877) 881-6388. Website: <http://www.ins.state.pa.us/ins/site/default.asp>.

Regulation: Pennsylvania Code Title 31, Chapter 146a, Privacy of Consumer Financial Information, reproduced online at <http://www.pacode.com/secure/data/031/chapter146a/chap146atoc.html>, viewed October 7, 2008. Pennsylvania Code, Title 31, Chapter 146c, Standards for Safeguarding Customer Information, reproduced at <http://www.pacode.com/secure/data/031/chapter146c/chap146ctoc.html>, viewed October 7, 2008.

Rhode Island

Mailing address: Division of Insurance Regulation, 1511 Pontiac Avenue Cranston, RI 02920. Telephone: (401) 462-9520. Fax: (401) 462-9602. E-mail: InsuranceInquiry@dbr.state.ri.us. Website: <http://www.dbr.state.ri.us/divisions/insurance/>.

Regulation: Insurance Regulation 99, Privacy of Consumer Financial Information, reproduced at <http://www.dbr.ri.gov/documents/rules/insurance/Refiled-Regulation99.pdf>, viewed October 8, 2009. Insurance Regulation 107, Standards For Safeguarding Customer Information, reproduced at <http://www.dbr.ri.gov/documents/rules/insurance/InsuranceRegulation107.pdf>, viewed October 8, 2008.

South Carolina

Mailing address: Post Office Box 100105, Columbia, SC 29202. Telephone: 803-737-6160; Toll-Free: 800-768-3467 (accessible only in SC). Fax: 803-737-6205. E-mail: consumers@doi.sc.gov or info@doi.sc.gov. Website: <http://www.doi.sc.gov/CmsPortal/ContactTemplate.aspx?NRMODE=Published&NRNODEGUID={2051A9B6-1DA0-4581-A3EF-37E3280BA37F}&NRORIGINALURL=/about/contact.htm&NRCACHEHINT=NoModifyGuest#mailing>.

Regulation: South Carolina Code of Regulations, Chapter 69, Rule 69-58, reproduced at <http://www.scstatehouse.net/coderegs/c069.htm>, viewed October 9, 2008.

South Dakota

Mailing address: Division of Insurance, 445 East Capitol Avenue, Pierre SD 57501.
Telephone: 605-773-3563. Fax: 605-773-5369. E-mail: insurance@state.sd.us. Website:
<http://www.state.sd.us/drr2/reg/insurance/contact.htm>.

Regulation: Article 20:06;45, Privacy of Consumer Financial and Health Information, index to individual Sections reproduced at
<http://legis.state.sd.us/rules/DisplayRule.aspx?Rule=20:06:45>, viewed on October 9, 2008.

Tennessee

Mailing address: Department of Commerce & Insurance, Insurance Division, 500 James Robertson Parkway, Davy Crockett Tower, Nashville - Tennessee 37243-0565.
Telephone: (800) 342-4029; (615)741-2218. Fax: (615) 532-7389. E-mail:
CIS.Complaints@state.tn.us. Online complaint form at:
<http://www.state.tn.us/commerce/insurance/complaint.html>.

Regulation: Rules, Chapter 0780-1-72, Privacy of Consumer Information, reproduced at
<http://www.state.tn.us/sos/rules/0780/0780-01/0780-01-72.pdf>, viewed October 9, 2008.

Texas

Mailing address: Texas Department of Insurance, 333 Guadalupe, Austin 78701 • P.O. Box 149104, Austin 78714-9104. Telephone: 800-252-3439 (Toll Free). Website:
<http://www.tdi.state.tx.us/>.

Regulation: Texas Administrative Code, Title 28, Part 1, Chapter 22, Subchapter A, Insurance Consumer Financial Information Privacy, Index to the reproduced individual parts of the regulation at
[http://info.sos.state.tx.us/pls/pub/readtac\\$ext.ViewTAC?tac_view=5&ti=28&pt=1&ch=22&sch=A&rl=Y](http://info.sos.state.tx.us/pls/pub/readtac$ext.ViewTAC?tac_view=5&ti=28&pt=1&ch=22&sch=A&rl=Y), viewed October 9, 2008.

Utah

Mailing address: 3110 State Office Building, Salt Lake City, Utah 84114.
Telephone: Salt Lake City area: 801-538-3805; In-state toll-free: 1-800-439-3805. Fax: 1-801-538-3829. Website: <http://www.insurance.utah.gov/>.

Regulation: Utah Administrative Code, Rule R590-208, Privacy of Consumer Financial and Health Information, reproduced at
<http://www.rules.utah.gov/publicat/code/r590/r590-206.htm>, viewed November 2, 2008.
Rule 590-216, Standards for Safeguarding Customer Information, reproduced at
<http://www.rules.utah.gov/publicat/code/r590/r590-216.htm>, viewed November 2, 2008.

Vermont

Mailing address: Vermont Insurance Division, Department of Banking, Insurance, Securities & Health Care Administration, 89 Main St. Montpelier, VT 05620-3101.
Telephone: Toll free within Vermont: 1-800-964-1784; From out of state: 1-802-828-

3302. E-mail for Consumer Services, Insurance Division:
consumercomplaints@bishca.state.vt.us. Web address: www.vermontinsurance.info.

Regulations: Regulation IH-2001-01, Privacy of Consumer Financial and Health Information Regulation, reproduced at
http://www.bishca.state.vt.us/InsurDiv/regsbulls/insregs/REG_IH-2001-01.pdf

Regulation IH-2002-03, Standards For Safeguarding Customer Information, reproduced at
http://www.bishca.state.vt.us/InsurDiv/regsbulls/insregs/REG_IH-2002-03.pdf.

Virginia

Mailing address: P.O. Box 1157, Richmond, Virginia 23218. Telephone: 804-371-9741; Consumer Hotline (Toll Free and Nationwide): 877-310-6560; TDD: 804-371-9206. E-mail: bureauofinsurance@scc.virginia.gov. Website: <http://www.scc.virginia.gov/division/boi/index.htm>.

Washington

Mailing address: Office of the Insurance Commissioner, PO Box 40256, Olympia, WA 98504-0256. Telephone: Toll Free 1-800-562-6900. E-mail: cad@oic.wa.gov. Website: <http://www.insurance.wa.gov/>.

Regulation: Title 284 Washington Administrative Code, Chapter 284-04, Privacy Of Consumer Financial And Health Information, reproduced at
<http://apps.leg.wa.gov/WAC/default.aspx?cite=284-04>, viewed October 10, 2008.

West Virginia

Mailing address: PO Box 50540, Charleston, WV 25305-0540. Telephone: 304-558-3386; Toll Free 1-888-879-9842; TDD 304-558-1296; Toll Free TDD 1-800-435-7381. E-mail: Consumer.Service@wvinsurance.gov. Website: <http://www.wvinsurance.gov/>.

Regulation: 114 Code of State Regulations 157, reproduced at
http://www.wvinsurance.gov/rules/pdf/rule_057.pdf, viewed October 10, 2008. 114 Code of State Regulations 62, Standards for Safeguarding Customer Information, reproduced at
http://www.wvinsurance.gov/rules/pdf/rule_062.pdf, viewed October 10, 2008.

Wisconsin

Mailing address: Office of the Commissioner of Insurance, P. O. Box 7873, Madison, WI 53707-7873. Phone: 608-266-3585, Madison; 1-800-236-8517 statewide; TDD 711 (ask for 608-266-3586). Fax: 608-264-8115. E-mail: ociinformation@wisconsin.gov (general questions); ocicomplaints@wisconsin.gov (complaints). Website: http://www.oci.wi.gov/oci_home.htm.

Regulation: Insurance Chapter 25, Privacy of Consumer Financial and Health Information, reproduced at <http://www.legis.state.wi.us/rsb/code/ins/ins025.pdf>, viewed October 10, 2008.

Wyoming

Mailing address: Wyoming Insurance Department, 106 East 6th Avenue, Cheyenne, WY 82002. Phone: 307 777-7401; Toll Free Number Inside Wyoming 1-800-438-5768. Fax: 307 777-2446. E-Mail: wyinsdep@state.wy.us. Website: <http://insurance.state.wy.us.index.asp>.

Regulation: Chapter 54, Privacy of Consumer Financial and Health Information, reproduced at <http://soswy.state.wy.us/Rules/RULES/4530.pdf>, viewed October 10, 2008. Chapter 55, Standards for Safeguarding Customer Information, reproduced at <http://soswy.state.wy.us/Rules/RULES/5051.pdf>, viewed October 10, 2008.