

## How to Contact Federal Agencies about Financial Privacy and Security

### **Federal Trade Commission.**

Mailing address: Federal Trade Commission, Consumer Response Center, 600 Pennsylvania Avenue, NW, Washington, DC 20580. Toll free phone: 1-877-382-4357; TTY: 1-866-653-4261. Links to online complaint forms at the website. Website: <http://ftc.gov/ftc/contact.shtm>.

**Federal Reserve System.** Mailing address: Federal Reserve Consumer Help, PO Box 1200, Minneapolis, MN 55480. Phone: 888-851-1920; TTY: 877-766-8533; Fax: 877-888-2520. E-mail: [ConsumerHelp@FederalReserve.gov](mailto:ConsumerHelp@FederalReserve.gov). Website: <http://www.federalreserveconsumerhelp.gov/?District=13>.

**Office of Thrift Supervision.** Mailing address: 1700 G Street, NW, Washington, DC 20552. Phone: 1-800-842-6929; TTY: 1-800-877-8339; Fax: 202-906-7342. E-mail: [consumer.complaint@ots.treas.gov](mailto:consumer.complaint@ots.treas.gov). Website: <http://www.ots.treas.gov/?p=ConsumerComplaintsInquiries>.

**Comptroller of the Currency.** Mailing address: Office of the Comptroller of the Currency, Customer Assistance Group, 1301 McKinney Street, Suite 3450, Houston, TX 77010. Toll free phone: 1-800-613-6743; Fax: 703-812-1020. E-mail: [Customer.Assistance@occ.treas.gov](mailto:Customer.Assistance@occ.treas.gov). Website: <http://www.occ.treas.gov/customer.htm>.

**Federal Deposit Insurance Corporation.** Mailing address: Federal Deposit Insurance Corporation, Consumer Response Center, 2345 Grand Boulevard, Suite 100, Kansas City, MO 64108-2638. Toll free phone: 877-275-3342; TDD: 800-925-4618. E-mail: (customer assistance form): <https://www2.fdic.gov/starsmail/index.asp>. Website: <http://www.fdic.gov/consumers/consumer/ccc/index.html>.

### **National Credit Union Administration.**

Mailing address: National Credit Union Administration, 1775 Duke Street, Alexandria, VA 22314-3428. Phone: 703-518-6300; Toll Free Consumer Assistance Hotline: 1-800-755-1030. Website: <http://www.ncua.gov/consumerinformation/index.htm>.

### **Securities and Exchange Commission.**

Mailing address: SEC Complaint Center, 100 F Street NE, Washington, D.C. 20549-0213. Fax: 202-772-9295. Link to online financial privacy complaint form: <http://www.sec.gov/complaint/selectconduct.shtml> (click on 5th button). Website: <http://www.sec.gov/index.htm>.

### **Commodity Futures Trading Commission.**

Mailing address: Three Lafayette Centre, 1155 21st Street, NW, Washington, DC 20581. Phone: 202-418-5000; Toll Free: 1-866-366-2382; TTY: 202-418-5514. E-mail: [questions@cftc.gov](mailto:questions@cftc.gov) (inquiries); [enforcement@cftc.gov](mailto:enforcement@cftc.gov) (complaints). Online electronic complaint form: <http://www.cftc.gov/customerprotection/redressandrepairs/howtoreportinformationtous/complaintform/index.htm>. Website: <http://www.cftc.gov/index.htm>.